



What is an Allegro Internet Service?

Allegro Networks and Varsity Towers have teamed up to deliver you the best available student Internet solution on a next generation high speed network.

At Varsity Towers you will be able to connect to Internet plans with fast broadband speeds and download limits that are generous enough to satisfy the most hungry Internet user.

Choose from a range of flexible plans, and start surfing. Simple. Convenient. Secure.

To enable you to use more data without charging more, we include generous allowances for data consumed during off-peak hours (off-peak being between midnight and 10am every day). Peak hours are at all other times.

Students find Allegro Internet is the smart, safe and easy solution for their Internet needs. If you love playing games, are an international student wanting to call home, or just looking for value for money and excellent service – then Allegro Internet is your solution.

Plan	On-Peak Data Limit	Off-Peak Data Limit	Monthly Fee
Light 2	2GB Anytime		\$19.95
Turbo 60	30GB	30GB	\$49.95
Turbo 120	60GB	60GB	\$59.95
Turbo 200	100GB	100GB	\$79.95
Turbo 300	150GB	150GB	\$119.95
Turbo 600	300GB	300GB	\$179.95

- Your service will have a maximum download speed of 20Mbps . Your speed will be restricted to 128Kbps if either your on-peak or off-peak data limit is exceeded and will remain at the restricted speed until you are next invoiced.
- There is a setup fee of \$49.00 for all services.
- A minimum contract term of 1 month applies. Be advised that the service does not automatically cancel after 1 month. If you do not cancel your service by going to usage.allegro.com.au you will continue to be billed the monthly fee each month.
- Peer-to-Peer traffic may be restricted during periods of high demand.
- Off-peak hours are between midnight and 10AM.
- Allegro's Terms and Conditions apply. These may be viewed at www.allegro.com.au.

The Internet solution *your place*

Features & Benefits:

•Fast Internet

- ✓ *Quick downloads*
- ✓ *Stream videos*
- ✓ *Skype calls*

•Sign up online

- ✓ *No waiting to be connected*

•Value for money

- ✓ *No modem charges*
- ✓ *No phone line rental*

•Flexible plan options

•Reliable and secure



Signing Up ?

1. *Connect your computer to the wall socket*
2. *Open your Internet browser*
3. *Select your plan*
4. *Follow the easy to use instructions*
5. *Get Surfing*



Signing up?

Step One

Connect your Ethernet cable to the Ethernet port in your PC or laptop.

If you do not have an Ethernet cable, you can obtain one at the Varsity Towers front office.

Step Two

Connect the other end of the Ethernet cable to the Ethernet port in your room.

Step Three

Click on your Internet browser. This is the icon on your PC or laptop screen that you usually use to access the internet and navigate to <http://www.allegro.com.au>.

Step Four

You will be presented with an Allegro splash page on your PC or laptop. Follow the instructions.

Troubles signing up?

Call us on 1300 975 473. Make sure you are in your room, with your PC or laptop switched on. If English is your second language, it may help to have someone who can translate for you. Alternatively, you may email support@allegro.com.au.

Our support desk is open from 9AM EST to 6PM EST Monday to Friday, and 3PM EST to 7PM EST Saturday and Sunday. We are closed on public holidays

Important Advice

For international students a reminder that Australia has a slower internet speed at a higher price than you may be used to. Our government is currently working on a better solution for the nation!

How do I pay my bill?

Your service fees should be paid with a Visa, MasterCard, American Express card or BPay.

You will be billed your setup fee plus your first month of subscription fees when you first connect.

You will then be billed your monthly subscription each month thereafter.

If you fail to pay your subscription fee your service will be suspended. If your service is suspended for more than 7 days it may be cancelled and you may be required to pay another setup fee.

Be advised that payments using BPay may take 3-5 days to process.

I don't have a Credit Card ?

Amazingly, the most popular Visa card in the world is not a credit card, it is a debit card attached to your normal bank account. MasterCard also have a similar product.

You may discover that you already have one of these cards with a "Visa Debit" or "MasterCard Debit" logo in the corner. If you don't, your bank should be able to provide you with one of these if you ask them.

Alternatively, if you have an Australian bank account, you can pay your account with BPay.

I want to change or cancel my plan – how do I do this ?

If you wish to change your plan or cancel your service please go to <http://usage.allegro.com.au>.

If you have trouble using our online service please email support@allegro.com.au.

If you return to Varsity Towers and reconnect after cancelling you will be charged the setup fee again.

PERFORMANCE ENHANCING

BROADBAND VOICE HOSTING DATA

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1300 975 473
9AM to 6PM Monday to Friday,
3PM to 7PM Saturday and Sunday
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NETWORKS